



Limited Electrical Warranty

Wheeled Coach Industries, Inc., (hereinafter Wheeled Coach) ("Warrantor") warrants to the original retail purchaser for a period of twelve (12) months or twelve thousand (12,000) miles from the date of delivery of the completed new custom module to the end user, regardless of subsequent ownership. This product shall be free of substantial defects in materials and workmanship, which are attributable to Wheeled Coach and which arise during the course of normal use and service. Wheeled Coach will correct any defect in covered parts or workmanship, with either new or used replacement parts, at Wheeled Coach's option. Covered parts are limited to custom module electrical systems and components such as electrical harness, harness installation, wires (but only to the extent that wires are broken, chafed, or pinched), electrical connections, terminal blocks, junction posts, and related components. Printed circuit boards are covered for a limited lifetime. A lifetime is defined by Wheeled Coach Limited Electrical Warranty as: 10 years from the expiration of the original Wheeled Coach standard conversion warranty which is for an unlimited mileage for a period of twelve (12) months from the date of delivery for only original retail purchaser/owner. All warranty service is subject to Wheeled Coach prior examination and (written) approval and will be performed by Wheeled Coach or at service centers designated by Wheeled Coach. This warranty is valid only in the United States and Canada, and any vehicle sold for use outside of the United States and Canada is sold "AS IS."

Component Manufacturer Warranty

Original component manufacturers may provide their own warranties. Purchasers should check the original component manufacturer's warranty regarding its coverage. Wheeled Coach may assist the original retailer in submitting claim to the original component manufacturer within original manufacturer term period mentioned below.

- ❖ Weldon (Vehicle Multiplex system) (hereinafter VMUX) correctly is warranted against mechanical, electrical and physical defects for the period defined in the table below per module. The period is defined as the date of manufacture from Weldon; each module carries its own date of manufacture. Without (VMUX Certified Supplier) VCS, Weldon offers a 30-day parts-only warranty on all V-MUX hardware. Written notice of a defect must be received by Weldon within four (4) years after initial product shipment; unless an extended warranty is purchased. Note: Extended warranties are offered by purchasing tamper proof stickers from Weldon with the years of the warranty on them. Extended warranties extend the base warranty, a node with a 7 year sticker has an additional 3 years added to the 4 year standard. Damaged or removal of the label will result in no extended warranty. Weldon will correct by repair or replacement, at its option, equipment or parts which fail because of mechanical, electrical or physical defects, provided that the goods have been properly handled and stored prior to installation and properly installed and properly operated after installation. End users requiring warranty repairs on the V-MUX® system should contact the original equipment manufacturer's customer service or other appropriate department for service/warranty repairs. Weldon Repair Parts Labor Period is defined as the labor provided by Weldon's service department to repair/replace the returned device. This does not reflect the labor to remove/replace any such devices from the vehicle, nor indicate Weldon accepts any responsibility for such removal, replacement or troubleshooting of said devices. Please read below warranty exclusions below for items not covered by Weldon. Customer is responsible for verifying manufacturer warranties.
- ❖ Weldon Exclusions and Limitations – Weldon excludes and/or limits:
 1. Cost to remove defective part, installation of repaired product, labor or consequential damages of any kind, and the exclusive remedy being to require such parts to be furnished.
 2. Weldon's liability under no circumstances will exceed the contract price of goods claimed to be defective
 3. Any returns under this guarantee are to be on a transportation charges prepaid basis.

WARRANTY PERFORMANCE

Owner's exclusive remedy under this warranty shall be repair or replacement of defective parts, free of charge to the Owner. Owner shall bear all expenses arising out of or relating to transporting the product to the appropriate Warranty Service Location.

Warranty Exclusions and Limitations

This Limited Ambulance Warranty **DOES NOT COVER:**

1. Damage to products that have been improperly installed, altered or modified by any party other than Warrantor.
2. Chassis electrical system and related components installed by the chassis supplier.
3. Electrical items which are not manufactured by Wheeled Coach, but which are installed by Wheeled Coach personnel. These items include, but are not limited to, the following: battery chargers; siren; inverters; generators; light bars and similar OEM equipment. These excluded items are typically covered by separate warranties supplied by the OEM manufacturer of the component. When necessary Wheeled Coach personnel may assist the purchaser in pursuing warranty assistance with the OEM manufacturer of these excluded-components.
4. The cab and chassis (owner is responsible for verify warranty provided by Cab & Chassis manufacturer.) Any collateral damage from cab and chassis related electrical failure.
5. Replacement of routine maintenance items, such as voltage regulator, flashers, bulbs, batteries, switches, etc.
6. Non Electrical Components and Items not specified hereinabove as covered items.
7. Damage caused by misuse, neglect, negligence or accident. Usage of this product in a manner, which is inconsistent with design intentions or inconsistent with owner's manual directions, will invalidate this warranty in regard to damage caused by or relating to such inconsistent usage.
8. Periodic tightening and cleaning of connection terminals as required by customary routine maintenance.
9. Damage caused by owner's failure to provide normal maintenance. Failure to follow operating instructions.
10. Damage caused by floods, fire, wind, hail, lightning, and/or any natural disaster.
11. Damage caused by replacement or modification of original parts and/or components this includes but is not limited to improper or unauthorized installation of repairs, and/or attachments. Installation of any "aftermarket" devices including ancillary equipment used in emergency service calls or the modification of any existing system or component originally installed by Wheeled Coach without Wheeled Coach's express written approval and any problems resulting from such installation or modification.
12. Wheeled Coach shall not be liable for incidental, consequential, direct, indirect, or other damages (such as, but not limited to, lost wages, inconvenience, lodging, travel costs (expense of transporting the product to an authorized service center for service, and all expense arising from or relating to such transportation), or lost vehicle rental expenses) that result from breach of written warranty or any implied warranty.
13. Damage to a Wheeled Coach vehicle that is leased or rented to a second party

Limitation on Damages: Wheeled Coach shall not be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict tort, or any other legal theory. Such damages include, but are not limited to, lost wages, lost vehicle rental expenses, loss of savings, profits, or revenue, loss of use of the vehicle or any associated equipment, cost of capital, cost of any substitute vehicle, equipment, facilities or services, downtime, the claims of third parties including customers, and injury to property. This limitation does not apply to claims for personal injury. Some states do not allow limits on warranties, or on remedies for breach in certain transactions. In such states, the limits in this paragraph and in the disclaimer of warranty may not apply.

Warranty Registration: This warranty is conditioned upon receipt by Wheeled Coach of a completed and signed warranty registration card within two weeks of delivery. It is the obligation of the purchaser to sign the customer registration card and return it to Wheeled Coach within the two weeks following delivery. The warranty registration card must be on file for any warranty claim to be considered. This warranty is not transferrable.

Warranty Claim Procedure: If the owner discovers within this period a defect in material or workmanship it must promptly notify Wheeled Coach in writing. In no event shall such notification be received by Wheeled Coach later than 30 days after said warranty expires. All warranty work is subject to Wheeled Coach's examination and approval. If authorized by Wheeled Coach, the obligation of Wheeled Coach is limited to repairing or replacing, per the warranty schedule, to the original purchaser. The Purchaser must contact Wheeled Coach in writing or call Wheeled Coach's customer service department toll free at 855-661-9232 Monday through Friday from 8:00 to 5:00 pm (Eastern Time) prior to any warranty work being performed. Wheeled Coach will provide the purchaser with a warranty claim form and further instructions on how to proceed with such warranty claim. All warranty correspondence must be sent to Wheeled Coach Industries, PO Box 677339, Orlando, Florida 32867-7339. In the case of products, components or parts covered by the warranty of another manufacturer, Wheeled Coach will pass on to the owner the existing manufacturer's warranty to the extent reasonably possible. All claimed defective parts are to be returned by the original purchaser, transportation expenses for returned parts pre-paid to Wheeled Coach within 30 days of receipt of the replacement part or parts sent by Wheeled Coach. If the claimed defective part(s) are not received by Wheeled Coach within the 30 day grace period, or if the claimed defect cannot be authenticated, the original purchaser will be charged the full value of the replacement parts plus shipping and handling.

Third Party Representations: Wheeled Coach does not authorize any person to create for Wheeled Coach any other obligations or liability in connection with its custom module, and Wheeled Coach is not responsible for any representation, promise or warranty made by a dealer, component or vehicle manufacturer, or other person beyond what is expressly stated in this limited warranty.

Warrantor's Rights: Warrantor reserves the unrestricted right to change the parts and designs of its products from time to time without notice and with no obligation to make corresponding changes in the product previously manufactured.

Warranty Termination: The warranty shall be void, and Wheeled Coach shall be relieved from any and all obligations hereunder, if:

1. The motor vehicle is sold or any of the components are removed.
2. The chassis is remounted, unless the remount work is performed by Wheeled Coach or by a service facility approved, in advance and in writing, by Wheeled Coach.
3. Owner fails to comply with the warranty registration requirements described above.
4. Policy expiration date

Time Limit for requesting Arbitration: Any action for breach of warranty must be commenced within three months following the expiration of the warranty period.

Legal Remedies: Any claim or controversy arising out of or relating to this limited warranty, or breach thereof, shall be settled by arbitration administered by the American Arbitration Association in Orange County, Florida in accordance with the Commercial Arbitration Rules of the American Arbitration Association. The determination of the arbitrator(s) shall be in writing and shall include an explanation of the basis for the determination. The determination of the arbitrator(s) shall be final and binding and judgment upon such determination may be entered in any court having jurisdiction.

No Other Warranty: Unless modified in a written statement signed by both parties, this agreement is understood to be the complete and exclusive agreement between the parties, superseding all prior agreements, oral or written, and all other communications between the parties (including without limitation any terms and conditions contained in any purchase order or sales invoice issued pursuant to the sale of the vehicle) relating to the subject matter of this agreement. No employee of Wheeled Coach or any other party is authorized to make any warranty in addition to those made in this agreement.

