



Modular Warranty Certificate  
Body Paint Warranty

Wheeled Coach Industries, Inc., (hereinafter Wheeled Coach) ("Warrantor") warrants to the original retail purchaser under normal use and service, each new Wheeled Coach modular body paint job is free of all material and workmanship defects for a prorated period of five (5) years from the date of delivery. All warranty service is subject to Wheeled Coach's prior examination and (written) approval. All warranty service will be performed by Wheeled Coach or at service centers designated by Wheeled Coach. This warranty is valid only in the United States and Canada, and any vehicle sold for use outside of the United States and Canada is sold "AS IS." The paint applied by Wheeled Coach is limited to the original user and limited to the exterior painted surface of the module according to this warranty schedule:

0-36 months	100%
37-48 months	50%
49-60 months	25%

The warranty provided herein shall cover and extend to the following properties of the paint system according to the warranty schedule:

- Loss of adhesion of the paint system resulting in rust
- Cracking of paint system
- Fading or loss of gloss

Repair or replacement of covered parts by a Wheeled Coach Authorized Service Center is the exclusive remedy under this limited warranty. Wheeled Coach will not replace the ambulance or repurchase the ambulance from you. The repair of a vehicle does not extend the life of the warranty except where state or provincial law otherwise provides for an extension during the time covered repair is under warranty.

**Modular Body Paint Warranty Exclusions and Limitations**

The following conditions are specifically excluded from the Wheeled Coach Modular Body Paint Warranty:

- Exterior finish on any fiberglass components, including but not limited to hardware moldings, windows, mirrors, lights and other appointments and accessories
- Hazing, chalking, or loss of gloss caused by improper care, abrasive polishes, cleaning agents, heavy duty pressure washing, or aggressive mechanical wash systems;
- Paint deterioration caused by abuse, accidents, acid rain, hail, blisters, deicing chemicals, road salt additives, film degradation due to rust or corrosion originating from substrate, chemical fallout or acts of nature;
- Damage resulting from crevice corrosion
- Accidents, scratches, chips, bruises, and gloss reduction due to normal vehicle use and maintenance
- Re-application of custom finishes, custom decals, hand lettering, exotic finishes or any other finish other than standard refinish procedure;
- Scratches, chips, UV Paint fade, or gloss reduction due to normal wear and tear
- All paint hardware, hinges, latches, windows, appointments and accessories
- Gold leaf, decals, graphics, stickers, name plates, or striping except that which is affected by repair
- Paint failures resulting from the improper application of striping, tapes, decals or custom painted designs I numerals
- Repairs done to previously refinished areas unless stripped to bare metal and appropriate substrate
- Any product finishes, component finishes or finishes of parts not manufactured by Wheeled Coach, including the chassis
- Defects resulting from normal and customary wear as a result of operating the vehicle
- Defects caused by installation of any devices and/or modification of any existing system or component originally installed by Wheeled Coach without Wheeled Coach's prior express written approval and any problems resulting from such installation or modification
- Repairs or alterations done over previously refinished areas, unless stripped to bare metal or appropriate substrata
- Paint if altered by welding, cutting or splicing, or improper drilling without Wheeled Coach's prior written approval.
- Damage that occurs during shipment
- Damage caused by abrasion of external foreign objects
- Claims presented without proper Warranty documentation or pictures
- Wheeled Coach shall not be liable for incidental, consequential, direct, indirect, or other damages (such as, but not limited to, lost wages, lodging, travel costs, or lost vehicle rental expenses) that result from breach of written warranty or any implied warranty.

**Limitation on Damages:** Wheeled Coach shall not be liable for any special, incidental, or consequential damages based upon breach of warranty, breach of contract, negligence, strict tort, or any other legal theory. Such damages include, but are not limited to, lost wages, lost vehicle rental expenses, loss of savings, profits, or revenue, loss of use of the vehicle or any associated equipment, cost of capital, cost of any substitute vehicle, equipment, facilities or services, downtime, the claims of third parties including customers, and injury to property. This limitation does not apply to claims for personal injury. Some states do not allow limits on warranties, or on remedies for breach in certain transactions. In such states, the limits in this paragraph and in the disclaimer of warranty may not apply.

**Warranty Registration:** This warranty is conditioned upon receipt by Wheeled Coach of a completed and signed warranty registration card within two weeks of delivery. It is the obligation of the purchaser to sign the customer registration card and return it to Wheeled Coach within the two weeks following delivery. The warranty registration card must be on file for any warranty claim to be considered. This warranty is not transferrable.

**Warranty Claim Procedure:** The original purchaser shall notify Wheeled Coach within thirty (30) days of the first signs of the claimed defect or perforation. All warranty work is subject to Wheeled Coach's examination and approval. If authorized by Wheeled Coach, the obligation of Wheeled Coach is limited to repairing or replacing, per the warranty schedule, to the original purchaser. The Purchaser must contact Wheeled Coach in writing or call Wheeled Coach's customer service department toll free at 855-661-9232 Monday through Friday from 8:00 to 5:00 pm (Eastern Time) prior to any warranty work being performed. Wheeled Coach will provide the purchaser with a warranty claim form and further instructions on how to proceed with such warranty claim. All warranty correspondence must be sent to Wheeled Coach, PO Box 677339, Orlando, Florida 32867-7339. In the case of products, components or parts covered by the warranty of another manufacturer, Wheeled Coach will pass on to the owner the existing manufacturer's warranty to the extent reasonably possible.

**Third Party Representations:** Wheeled Coach does not authorize any person to create for Wheeled Coach any other obligations or liability in connection with its custom module, and Wheeled Coach is not responsible for any representation, promise or warranty made by a dealer, component or vehicle manufacturer, or other person beyond what is expressly stated in this limited warranty.

**Warrantor's Rights:** Warrantor reserves the unrestricted right to change the parts and designs of its products from time to time without notice and with no obligation to make corresponding changes in the product previously manufactured.

**Disclaimer of Warranty:** The foregoing warranties are in lieu of all other warranties, express or implied. The implied warranties of merchantability and fitness for a particular purpose are expressly disclaimed.

**Warranty Termination:** The warranty shall be void, and Wheeled Coach shall be relieved from any and all obligations hereunder, if:

1. The motor vehicle is sold or any of the components are removed.
2. The chassis is remounted, unless the remount work is performed by Wheeled Coach or by a service facility approved, in advance and in writing, by Wheeled Coach.
3. Owner fails to comply with the warranty registration requirements described above.
4. Policy expiration date

**Time Limit for requesting Arbitration:** Any action for breach of warranty must be commenced within three months following the expiration of the warranty period.

**Legal Remedies:** Any claim or controversy arising out of or relating to this limited warranty, or breach thereof, shall be settled by arbitration administered by the American Arbitration Association in Orange County, Florida in accordance with the Commercial Arbitration Rules of the American Arbitration Association. The determination of the arbitrator(s) shall be in writing and shall include an explanation of the basis for the determination. The determination of the arbitrator(s) shall be final and binding and judgment upon such determination may be entered in any court having jurisdiction.

**No Other Warranty:** Unless modified in a written statement signed by both parties, this agreement is understood to be the complete and exclusive agreement between the parties, superseding all prior agreements, oral or written, and all other communications between the parties (including without limitation any terms and conditions contained in any purchase order or sales invoice issued pursuant to the sale of the vehicle) relating to the subject matter of this agreement. No employee of Marque or any other party is authorized to make any warranty in addition to those made in this agreement.



**U.S. AMBULANCE CORPORATION**